

## **10750 Private Cloud Monitoring and Operations with System Center 2012**

**Course Duration:** 5 days

**Overview:** Students will learn how to configure and optimize a new business unit cloud as well as how to deploy pre-packaged applications and create a new service template to deploy a service into the cloud.

### **Outline:**

#### **Lesson 1 - Introduction to the Private Cloud**

Overview of the Cloud Computing Model

Requirements for the Private Cloud

Operating a Private Cloud Infrastructure with System Center

Verifying the Health of the Private Cloud Infrastructure

Verifying the Health and Configuration of System Center

Verifying the Compliance of the Private Cloud Infrastructure

Lab : Verifying the Private Cloud Infrastructure

Lab : Verifying the Compliance of the Private Cloud Infrastructure

#### **Lesson 2 - Configuring and Optimizing Business Unit Clouds**

Overview of System Center Virtual Machine Manager

Managing a Virtual Environment with Virtual Machine Manager

Creating Business Unit Clouds

Lab : Configuring and Optimizing Business Unit Clouds

#### **Lesson 3 - Deploying Cloud Services**

Overview of Service Templates

VMM Machine Profiles

Configuring SQL Server Profiles

Configuring Application Profiles

Overview of Web Deploy Packages

Overview of Server App-V

Overview of Data Tier Application Packages

Lab : Importing and Deploying the Stock Trader Application

#### **Lesson 4 - Monitoring Private Cloud Services**

Overview of System Center Operations Manager

Agent Deployment in Operations Manager

Configuring Custom Monitoring

Monitoring the Network Infrastructure

Monitoring Distributed Applications

Lab : Monitoring Private Cloud Services

**Lesson 5 - Configuring Application Performance Monitoring**

Application Performance Monitoring  
Advanced Monitoring in Application Performance Monitoring  
Viewing Application Performance in Operations Manager  
Lab : Configuring Application Performance Monitoring

**Lesson 6 - Operating and Extending Service Management in the Cloud**

Overview of Service Manager  
Configuring Security and User Roles  
Configuring Work Items  
Configuring Incident Queues  
Configuring Service Offerings  
Lab : Operating and Extending Service Management in the Cloud

**Lesson 7 - Problem Management in the Cloud**

Overview of Problem Management  
Creating Custom Rules  
Lab : Automating Problem Management in the Cloud

**Lesson 8 - Automatic Incident Creation, Remediation and Change Requests**

Overview of System Center Orchestrator 2012  
Integrating Orchestrator with Operations Manager and Service Manager  
Lab : Automatic Incident Creation, Remediation, and Change Requests

**Lesson 9 - Automating Self Service Provisioning**

Installing and Configuring the System Center Cloud Services Process Pack  
Cloud Services Configuration Items  
Cloud Services Request Items  
Lab : Automating Self Service Provisioning

**Lesson 10 - Private Cloud Protection and Recovery**

Protecting Data in the Private Cloud  
Recovering Data in the Private Cloud  
Lab : Private Cloud Protection and Recover

**Lesson 11 - Configuring Compliance in the Cloud**

Implementing IT Governance, Risk Management, and Compliance (GRC)  
Implementing Software Update Compliance  
Lab : Configuring Compliance in the Cloud

**Lesson 12 - Configuring SLAs, Dashboards and Widgets**

Understanding Service Level Tracking in Operations Manager  
Configuring and Deploying Widgets and Dashboards in Operations Manager  
Publishing Real-Time State with Microsoft Visio  
PerformancePoint Overview



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Configuring Service Manager Analytics  
Viewing Data with Excel  
Lab : Configuring SLAs, Dashboards, and Widgets

### **Lesson 13 - Optimizing Cloud Resources**

Updating Management Packs through the Catalog  
Configuring Operations Manager Groom Setting  
Configuring Service Manager Groom Settings  
Orchestrator Log Overview  
Lab : Optimizing Cloud Resources